

How to set up Passwordless Sign-In

Passwordless Sign-In User Guide

To sign-in without password, you must be registered for Azure MFA and have Microsoft Authenticator App installed on your mobile device.

If you have not registered, please refer to the [Azure MFA user guide](#).



Follow the steps below for setting up Passwordless Sign-in

STEP 1

< Messages Bert Details >

Hey Zoe, what's this new Passwordless Sign-in with Microsoft Authenticator App?

It's the new way to login without a password to Azure AD SSO enabled applications like Service Now (SNOW), Tenrox etc.

That's great! How do I set it up?

Its quite simple Bert. I'll help you.

To sign-in without a password, you must be registered for Azure MFA and have Microsoft Authenticator App installed on your mobile device. If you have not registered, please refer the Azure MFA user guide.

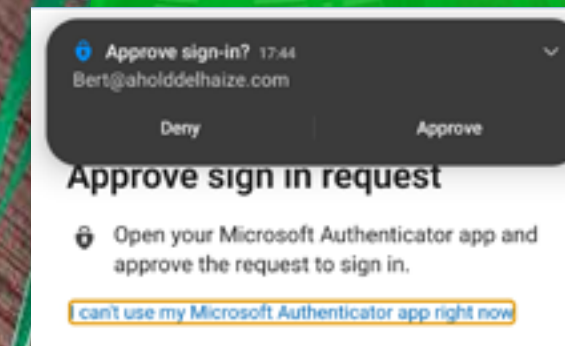


Yes, I have it installed on my mobile Zoe.

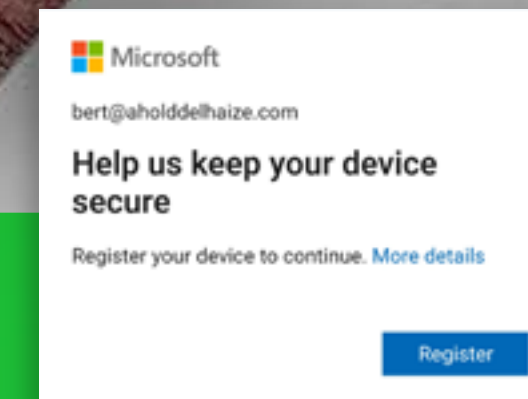
That's great! If you open Microsoft Authenticator App on your mobile, then click on your Ahold Delhaize user account and then click on Enable(iPhone)/Setup (Android) phone sign-in.

In the next screen, click on continue to proceed with device registration.

Zoe, it's asks for username and password

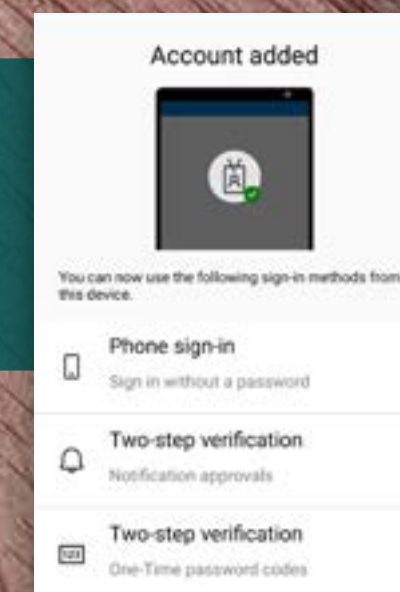


Enter your details, click on Next and then approve the MFA notification.



Click on Register to complete the process. Please note that your screen might refresh and reload multiple times.

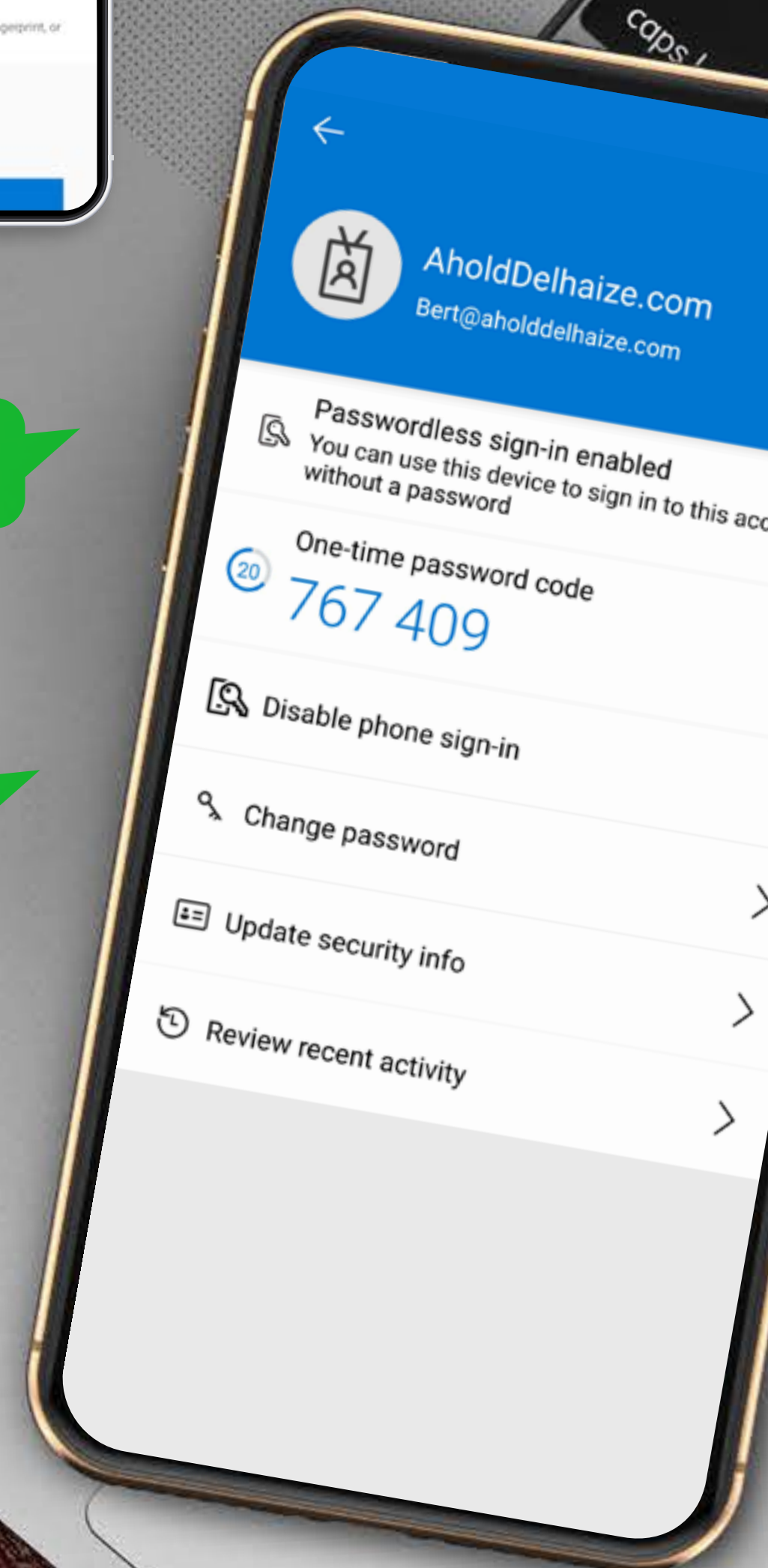
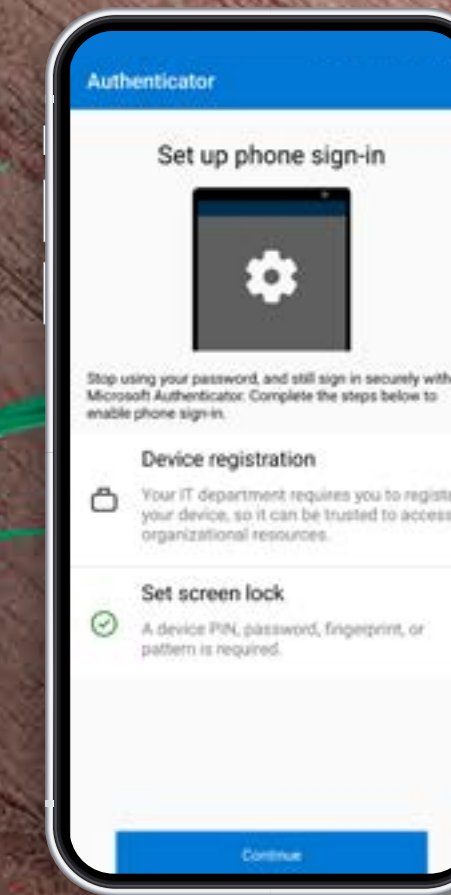
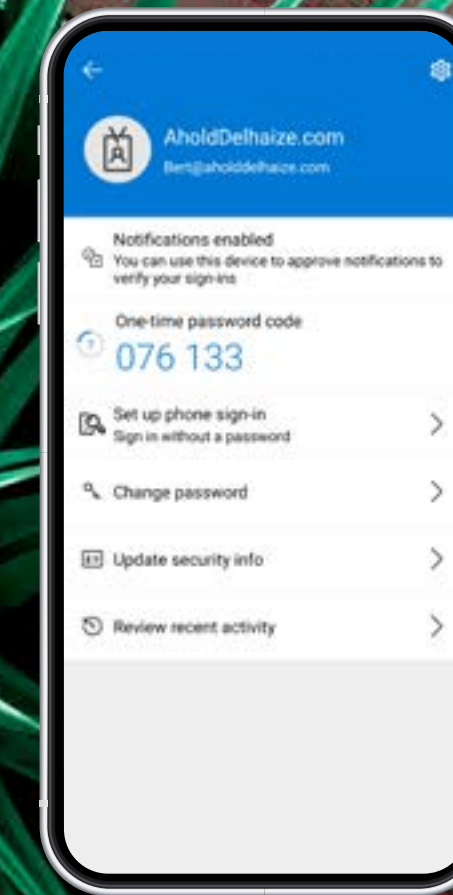
Okay, it looks like the registration is complete. I can see the message 'Account Added'



That's great Bert! You have now successfully setup phone-sign. You'll see a message Passwordless sign-in is enabled on the account

Amazing. Thanks for your help Zoe!

STEP 2



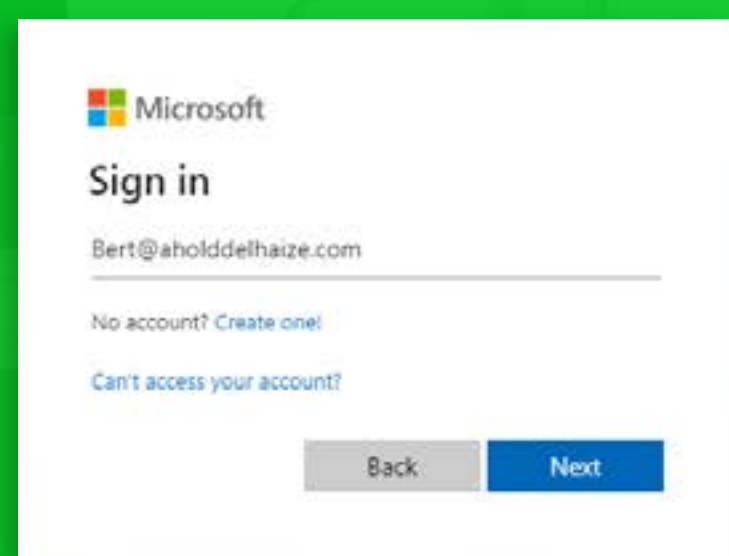
STEP 3

Now let's use password less sign-in Bert

Sounds great Zoe. How do I use it?

Open a browser and access the Azure AD SSO-enabled application like Tenrox or Outlook Web Access.

Enter your username.

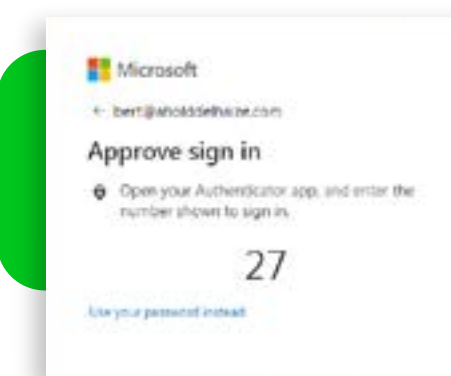


STEP 4

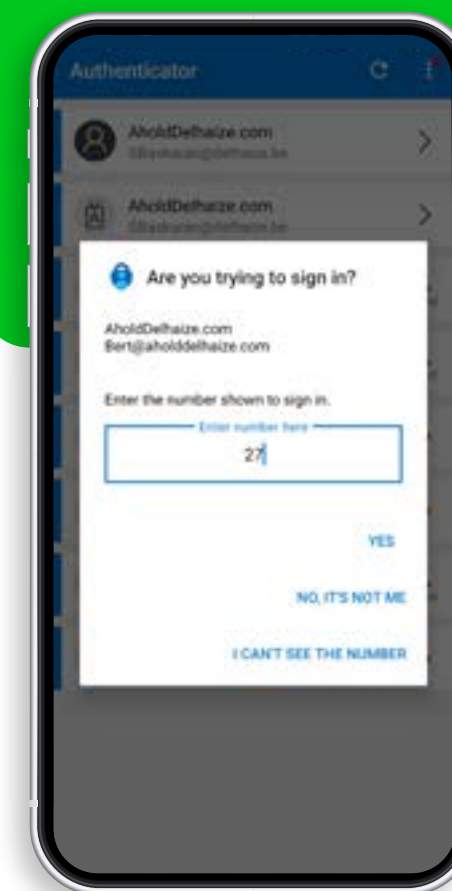
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Bert

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You will now see a number displayed on your screen instead of the password prompt.



Open the Microsoft Authenticator App. Enter the displayed number into the 'Are you trying to sign-in' dialog and click Yes.

Complete the authentication process by providing your phone's PIN/Biometric (Face unlock or Fingerprint). You will now be redirected to the application.

See Bert, it's so simple to login to Azure AD SSO enabled application without a password.

It really is Zoe. Thank you!